Viewing Log Messages

Follow the instructions below to access task log messages in the CDP Interface.

1. Click on "Task History" in the Main Menu to open the "Task History" screen.



2. In the "Task History" list, find the Task you need and click it.



🖯 Tip

To find a Task, you can use the Basic and Advanced List Filters. See Customizing the Task History List.

3. Select the "Logs" tab in the Details pane.

| 3 Summary | Devices 🛛 🗊 Dat | tabases 🛛 🕭 Alerts | 🔲 Logs 📋 Policy 🛛 🛱 File Excludes 🖉 Default Excludes 🛛 🖉 Task | | | | |
|---|-----------------|--------------------|---|--|--|--|--|
| Source 🗹 🖶 Agent 🗹 🛢 Server Level 🗹 🏴 Info 🖉 🏴 Warn 🗹 🏴 Error 🚼 Download Log Msgs | | | | | | | |
| Message Time | Level | Source | Message | | | | |
| 1/20/12 4:00:06 AM | 🏴 Info | Server | Attempting to connect to agent 10.230.104.11 at port 1167 | | | | |
| 1/20/12 4:00:06 AM | 🏴 Info | Server | Connected to agent 10.230.104.11 at port 1167 successfully | | | | |
| 1/20/12 4:00:06 AM | 🏴 Info | 🕎 Agent | Agent Version 3.18.0.16131 | | | | |
| 1/20/12 4:00:06 AM | 🏴 Info | 🖳 Agent | Connection authenticated; Waiting for command. | | | | |
| 1/20/12 4:00:06 AM | 🏴 Info | 🕎 Agent | Executing get device list request | | | | |
| 1/20/12 4:00:06 AM | 🏴 Info | 🖳 Agent | Discovering devices available for replication | | | | |
| 1/20/12 4:00:07 AM | 🏴 Info | Server | Performing partition table replication | | | | |
| 1/20/12 4:00:07 AM | 🏴 Info | Server | Performing replication of partition tables on disk '/dev/sda' | | | | |
| 1/20/12 4:00:07 AM | 🏴 Info | 🕎 Agent | Command completed; Waiting for next command. | | | | |
| 1/20/12 4:00:07 AM | 🏴 Info | 🚽 Agent | Executing Partition Table Backup request | | | | |

Tip
The Task results can be sent via email as a Report. See Reporting.

4. The "Logs" window opens.

| 🚯 Summary 💿 Devices 🗐 Da | atabases 👔 🕭 Alert | s 🔣 Logs 👔 Policy 🔯 File Excludes 🔯 Default Excludes 🔯 Task | | | | | | |
|---|--------------------|---|--|--|--|--|--|--|
| Source 🗹 🖳 Agent 🗹 🥘 Server Level 🗹 🏴 Info 🗹 💾 Warn 🖉 🏴 Error | | | | | | | | |
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Note

The Log Messages can also be found in Log Files. See Accessing Log Files.

Columns:

- Message Time Displays the date and time the message was received.
 - Level Graphically indicates the level of the log message.
 - Info Indicates a message that is informational in nature.
 - Warning Indicates a message that warns about an issue.
 - Severe Indicates a message that describes an error condition.
- Source Graphically indicates where the message has come from.
 - Server Indicates a message that originated on the CDP server.
 - Agent Indicates a message that originated on the CDP agent.
- Message Contains the text of a Log Message.

| 0 | Tips | | | | | | | | | |
|---|---|---|------------------------|---|--|--|--|--|--|--|
| | • | You can filter the Log Messages by Source and Level. Use the checkboxes | | | | | | | | |
| | | the top of the tab. | | | | | | | | |
| | | 3 Summary Summary | 🗊 Databases 🕺 🛕 Alerts | 🔟 Logs 📋 Policy 🚺 File Excludes 🎁 Default Excludes 📓 Task | | | | | | |
| | | Source | r Level | Werr Frror Bownload Log Msgs | | | | | | |
| | | Message Time Level | Source | Message | | | | | | |
| | | 1/19/12 4:10:03 AM 🏴 Info | Server | Attempting to connect to agent 12.14.60.42 at port 1167 | | | | | | |
| | | 1/19/12 4:10:24 AM P Error | Server | Connecting to agent 12.14.60.42 at port 1167 failed: Connection timed out | | | | | | |
| | | 1/19/12 4:10:24 AM 🏴 Info | Server | Task Finished | | | | | | |
| • | • | Click on "Download Log Msgs" to download the logs to your PC. | | | | | | | | |
| | | 3 Summary Solutions | Databases Alerts | Ill Logs Default Excludes Default Excludes In Task | | | | | | |
| | Source 🖉 💂 Agent 🖉 🍘 Server Level 🖉 🏴 Info 🖉 🟴 Warn 🖉 🟴 Error | | | | | | | | | |
| | | Message Time Level | Source | Message | | | | | | |
| | | 1/19/12 4:10:03 AM 🏴 Info | Server | Attempting to connect to agent 12.14.60.42 at port 1167 | | | | | | |
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| | | | | | | | | | | |