Configuring CDP Server "Run Service As" Account

During the installation process, you are prompted to select the User you want to run the CDP Server as. By default, the "system account" is selected. It is safe to leave the default value untouched. The only exception is when you want to run the server on behalf of a Domain User that has local administrative rights.

😵 R1Soft CDP Standard Editi	on (3.10.0) Installer	
R1Soft Anterna Edd Protector Net the Medican and Line	Select a user to run the services as	
	Select the user that will run the CDP server service	
Use the system account Use a user account Usemame: Password:	nt Browse	
	Previous Next Ca	ancel

On the installed CDP Server, you can change the system account under which to run the CDP Server. The Windows CDP Configuration Utility allows you to do so.

Follow the instructions below to configure CDP Server "Run Service As" account using the Windows CDP Configuration Utility.

1. Run the Windows CDP Configuration Utility by going to Start > All Programs/Programs > R1Soft CDP Backup > CDP Configuration Utility.



2. Select the "Server Configuration" tab.

Standard, Advanced Edition	COP Configuration Utility File Services Help Credentials Server Configuration Agent Configuration Set Heap Size	
Enterprise Edition	CDP Configuration Utility File Services Help Credentials Server Configuration Set Heap Size	

- 3. Select one of two available options:
 - Local System Account
 - Specific Account

If you choose the second option, then define the account name and login.

Note

If you are going to store Disk Safes at a network share, make sure the selected user has permission to write to the network share. See also: Error - Could Not Create Disk Safe Directory (CDP Server Knowledge Base).

Account: LocalSystem Password: ********* Update Account Settings	Run Service as:	Local System Account Specific Account
Update Account Settings	Account Password:	LocalSystem
	Update A	account Settings
Revert Account Changes		

If necessary, click "Revert Account Changes" button to select the default account selected during installation.

Run Service as:	C Local System Account Specific Account	
Account Password:	LocalSystem xxxxxxxxxxx	
Update Ac	ccount Settings	
Revert Account Changes		

4. Click on the "Update Account Settings" button to apply the changes.

Run Service as:	C Local System Account
Account: Password:	LocalSystem
Update Ac	count Settings
Revert Ac	count Changes

5. The confirmation dialog will appear. Click "OK."

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Successfully set CDP Server Service Account. You must restart the service for your changes to take effect.
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6. Now you must restart the CDP Server service for your changes to take effect. See Restarting CDP Server.

Note You can read how to do the same operation using the Windows built-in tools here: Error - Could Not Create Disk Safe Directory (CDP Knowledge Base).